

## **5.2 Policies**

## **Quality Policy**

OCM BUSINESS SYSTEMS LIMITED (OCM) recognises the importance of quality and is committed to operating its business responsibly and in relation to the overall business activities.

It is OCM's objective to operate with, and to maintain good relations with all regulatory bodies.

It is the OCM's declared policy to carry out all measures reasonably practicable to facilitate the ability to continually improve quality performance. We will:

- 1. Assess and regularly re-assess the operations of OCM.
- 2. Adhere to all relevant security regulations and legislation.
- 3. Ensure that all sub-contractor operations are in-line with this policy, and that they are aware of their respective responsibilities.
- 4. Train all employees in quality issues.

mungh hours

This policy is communicated to all employees, suppliers and sub-contractors and is made available to the public.

All personnel understand their obligations under this policy statement, and abide with the principals and contents of the Quality Policy.

The Organisation constantly monitors and reviews its performance and this Quality Policy Statement in order to ensure its continuing suitability, and will implement improvements whenever appropriate.

Jennine Gilbert Director

IS Classification: Public

File: OCM ISO combined manual 2019.docx Issue date: January 2019